

How Welocalize seamlessly archived 2000+ sites and slashed 20+ man-hours monthly with Orchestry's mastery in Microsoft 365 management



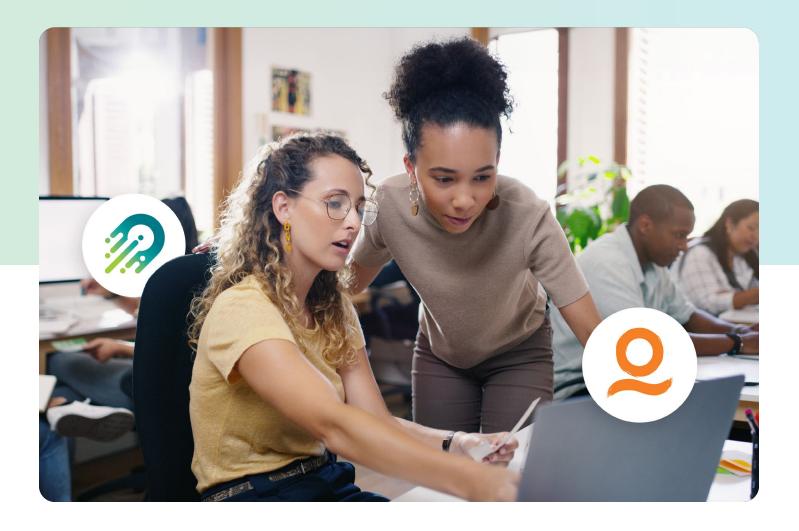
Seamless Workspace Transformation



Operational Efficiency and Cost Savings



Painless platform deployment



About Welocalize

Welocalize is one of the world's largest language service providers, helping global brands reach audiences around the world in more than 250 languages. A talent network of over 250,000 professional linguists ensure capacity to handle any speed and volume. The company provides services in areas such as translation and localization, language automation and program management, and AI data training to help enterprises train AI models. Additionally, Welocalize is helping global brands unlock the power of generative AI through deployment of large language models to forge new paths in multilingual content creation.

"Our objective has always been to bridge language barriers and bring about seamless communication across different regions and cultures. This wouldn't be possible without our dynamic team which drives our growth."



Aaron Heber VP of Global IT at Welocalize

Onboarding with Microsoft 365

Approximately seven years ago, Welocalize took a strategic leap by onboarding with Microsoft 365. This move was aimed at bolstering the company's IT infrastructure and enhancing inter-departmental communication and workflows.

Challenge Identification:

While Microsoft 365 brought in a plethora of advantages, as the platform's usage increased, especially in SharePoint and Teams, certain gaps became evident. Welocalize realized they needed a more robust tool that could provide deeper insights and advanced management capabilities.

"It wasn't an immediate concern, but over a year ago, we started to recognize this challenge. It began to affect specific teams and departments. While it wasn't an overwhelming hurdle that disrupted our entire workflow, we knew that in the long run, better platform visibility and management capabilities would need attention," recounts Aaron Heber."



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The Quest for a Solution

For about 6 months, the team at Welocalize delved deep into researching solutions that could address their specific challenges with Microsoft 365.

Discovering Orchestry

The power of an online search led them straight to Orchestry. A platform that seemed to resonate with their precise needs, offering better visibility into SharePoint site usage and more streamlined management of Teams.

"When we stumbled upon Orchestry, it felt like the missing piece of our puzzle. We anticipated that its adoption would enhance our SharePoint and Teams experience, offering insights and management capabilities that were previously obscured," shares Aaron.

By the time of this case study, Welocalize has been harnessing the capabilities of Orchestry for six months.

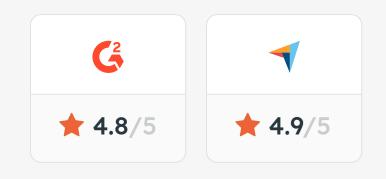
Transitioning to Orchestry

One of the standout experiences for Welocalize during this process was the seamless transition to Orchestry. Contrary to what many organizations might anticipate with such integrations, Welocalize's journey was remarkably smooth.

Aaron Heber highlights the commendable ease of the deployment, "We were genuinely surprised. With Orchestry, there were no hiccups. In fact, actionable insights started rolling in almost immediately. The simplicity of its deployment and the instant results it yielded exceeded our expectations."

Support from Orchestry:

The success of this integration wasn't solely due to the tool itself. The support team from Orchestry played an instrumental role. They ensured that the Welocalize team was well-equipped with a comprehensive understanding of the platform and its vast capabilities, discussing an array of common use cases, which fortified the adoption process.



People Love Orchestry

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Immediate Results

The transformative capabilities of Orchestry manifested almost instantly for Welocalize. Aaron vividly recalls the quick results, "From the moment of deployment, the outcomes were almost instantaneous. We had this clarity, allowing us to quickly pinpoint SharePoint sites and Teams that had been inactive for extended periods. This enabled us to either archive or delete them, translating into significant storage savings. The impact in terms of terabytes of recovered storage was substantial."

Immediately upon installing Orchestry, the lid on all workspaces including Teams, Team and Communication SharePoint sites was lifted. Out of just over 7000 workspaces in the Welocalize tenant, over 40% didn't have any activity in the last year.

Valuable Features

Certain features of Orchestry particularly resonated with Welocalize due to their immediate relevance and impact:

- Workspace Governance: It provided a framework for how SharePoint and Teams' spaces should be utilized, ensuring optimal usage.
- Reporting & Actionable Workplace Insights: Gave them a comprehensive understanding of their digital environment, enabling informed decision-making.
- Lifecycle Management: It seamlessly integrated the process of spotting, archiving, or removing inactive sites, ensuring a cleaner, more efficient workspace.

Business Transformation

Orchestry's integration ushered in a new era for Welocalize's digital space management. Aaron elaborates, "The change has been profound. Orchestry's tools have supercharged our SharePoint and Teams management. The automated lifecycle policies, especially the archiving of dormant sites, has made operations smoother and more efficient."

Operational Impact:

On a broader scale, Orchestry's influence has been instrumental in streamlining Welocalize's operations. "It has brought about simplicity, harmonizing our management approach for SharePoint and Teams sites," notes Aaron.

In only 6 months, Welocalize was able to seamlessly archive over 2000 Teams and SharePoint sites and their active workspace number sits at a very healthy 84%.



In only 6 months, Welocalize was able to seamlessly archive over 2000 Teams and SharePoint sites and their active workspace number sits at a very healthy 84%. From a resource allocation perspective, Welocalize has estimated that without Orchestry, they would be spending an excess of 20+ man-hours every month on tasks that are now effortlessly automated by the platform.

The estimated annual savings the implementation of Orchestry had brought Welocalize are over \$35,000 in hours saved alone.

This includes significantly reducing hours the IT team spent on:

- Team Creation and Configuration Process¬
- Finding existing Workspaces
- Merging of duplicated Teams or SharePoint Sites
- Creating, updating and executing PowerShell scripts for insights
- Communication with content owners for usage information
- Updating in-house provisioning and governance applications
- Archiving and Deleting Workspaces
- Searching audit logs for usage or compliance information



RECOMMENDATION STANCE

When it comes to recommending Orchestry to peers or other businesses, Welocalize's stance is clear and definitive. On a scale of 1 to 10, they rank their likelihood to recommend at a solid 10, highlighting their complete satisfaction and trust in the platform's capabilities.

★ 10/10

Orchestry

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